

# RRA SECURITY SOLUTION

Hand out to all RRA residents in May 2008

*If you have already signed up with Piranha–thank you; if not then please read this notice carefully to see what you need to do to improve the security of your family. Note that in the last 2 weeks 16 criminal incidents have occurred in our area.*

Our current security has not been the proactive solution we hoped it would be. In this light, we would like to inform you of a partnership with **Piranha** that will:

- Provide a 24/7 Patrolling Dedicated Pro-active *armed* vehicle in June.
- Use satellite-tracking and tie the vehicle to our area only.
- Offer Medical assistance in emergencies.
- Place highly-trained guards, with walkie-talkies, at our booms from June.
- Offer residents direct cellular contact with the dedicated patrolling vehicle. This number for emergencies is 074 477 7432.
- Linked to Piranha state-of-the-art control room constantly in touch with guards and our dedicated patrolling vehicle.
- Inform and pre-warn registered residents of alerts via sms.
- Supervise the access Pikitup has via our gates i.e. open 1 gate at a time.
- Target unwanted loiterers, marketers and suspicious vehicles continuously.
- To benefit immediately, a resident needs to give notice to his/her existing security provider, sign and deliver a new debit order to RRA for the discounted package deal: R395/mth for *both* RRA membership *and* radio-linked armed response to Piranha control room and dedicated patrolling armed vehicle. Pensioners with Piranha alarm transmitter pay only R295.
- RRA membership only (non-alarmed home) to be R250 with pensioner rate at R150, new debit order to be signed and delivered to RRA by all residents soonest. Proof of pensioner status required–attach to debit order.
- With effect from June 2008 all existing debit orders at old rates will be changed to these new monthly rates. (eg if you pay R115.50 or R210 now it will change to R250) Please note that the special cluster rate has been withdrawn. All residents now pay the same rate with a discount for pensioners. Please will all residents complete new debit order forms even if not paying via debit order (just cross out that section)–this new form has space for your personal information which will enable RRA to keep up to date records.
- All residents paying direct to RRA bank please ensure that your June contribution is increased to the new rates. Also check that your reference

details to appear on RRA bank statement is road name and number. If you have entered a cell number to be sms'ed at time of paying – please delete. Our treasurer is receiving many messages to his cell that you are paying (which makes him very happy), but when that message is received at midnight it disturbs his beauty sleep.

- To obtain a quote for installation of an alarm system at your home, contact Piranha on 011 792 4000. The cost depends on the alarm selected and starts at R1, 800 for a basic panic transmitter system.
- Debit order forms can be collected at the Cat Box in Maria Street. Completed forms may be left at the Cat Box or delivered to the address on the form. Monthly contributions can still be made at the Cat Box; ensure that you complete a receipt if cash paid and state your road name and number. If paying by cheque write your road name and number on your cheque.
- Piranha do a complete system check / insurance compliance when installing their transmitter to an existing alarm system. There is a once-off fee of R228 including VAT. RRA will advise Piranha to install on receipt of debit order.

For residents who could not be present at the 5<sup>th</sup> May meeting it is important that we state vital facts that can influence your decision relating to your family's security–

- a) Response time will now be seconds if your home alarm is with Piranha, whereas it may be minutes if to another security company. Criminals know that when entering alarmed homes they have a 5 to 6 minute period in which to remove your assets.
- b) RRA at present does not receive sufficient contributions to pay for Piranha services. Nevertheless Piranha are convinced that they can convert residents to this new improved security system, and with your RRA committee's input we are convinced that we will increase our contributions to enable RRA to pay for this improved security for you.
- c) Currently 54% of residents are contributing to RRA. When we closed our area in 1999 we had over 90% contributing. The bean counters on your RRA committee have done forecasts to assess when we should be in a breakeven position. Although we can't forecast the contribution mix (R359/295/250/150?) we believe that an extra 10% contribution will cover the current Piranha monthly charge. Which means that our potential for a 2<sup>nd</sup> vehicle in our area is possible – your coming back to the RRA family can make the difference.

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