



“The single biggest problem in communication is the illusion that it has taken place.”

- George Bernard Shaw

We've connected on



twitter

&

facebook

The RRA has officially joined the social media age. Please follow us on Twitter @RandparkRRA and “like” us on Facebook under RandparkRRA.

We want to use these forms of social media to communicate upcoming events, important and interesting information, community communications, alerts and various other information relevant to our area, as and when it becomes available.

With the increase of technology's availability and the tendency of people to want information as and when it happens delivered direct to their mobile devices, the RRA feels these two mediums will be useful in getting information out to the community and receiving information and/or comments from the community.

NB! New Rates as of 1 July NB!

Please remember that the rates for RRA have increased as of 1 July 2011. So look at the table below before making payment or reversing a new amount on your debit order.

Remember that if you contribute to the RRA but have another security company protecting your property, using SECURITAS will only cost you R220.00 extra, so do you pay more than R220.00?

NEW MEMBERSHIP RATES

	Old rates	New rates 1st July
Resident with alarm linked to SECURITAS (including armed response)	R 526.00	R 569.00
Above pensioner	R 414.00	R 448.00
Resident with no alarm, or alarm linked to another security company	R 323.00	R 349.00
Above pensioner	R 211.00	R 228.00

If you don't pay by debit order and often forget to pay every month, PLEASE consider the RRA debit order system. It takes the hassle out of monthly payments and stops the need for reconciling of outstanding accounts. Download a membership form from the website, fill in your details and send it to us, otherwise contact us at and we can send you one.

THERE'S MORE OVERLEAF - PLEASE TURN OVER

WHO WE ARE

The RRA community consists of 700 homes in a secured area. Our security contract is with SECURITAS. They provide:

- * Security at your home;
- * 24/7 dedicated vehicles to our area;
- * Guards at booms;
- * Emergency medical assistance; and Domestic training.

Committee members

- Andrew McDonald Chairman:..082 852 4181
 Trevor Taylor ViceChairman
 Area 4 Leader..083 633 5363
 Neil Gove Secretary/Treasurer:..082 339 0567
 & Security liaison
 Nico van Jaarsveld Technical:..082 492 5460
 Chris Forrest Area1 Leader:..082 337 6617
 Louis de Kock Area 2 Leader:..073 578 9124
 Roz Hansen Area 3 Leader:083 252 0158
 Kevin Moulton Area 5 Leader:..072 411 9429
 Yvonne West Area 6 Leader:..083 660 5210

RRA contributions per month

Rates from 1 July 2011

R569 (R526)* Resident - alarm linked to Securitas (including armed response)
 R448 (R414)*..... As above - Pensioner Rate

R349 (R323)*..... Resident - no alarm / or an alarm with another security company
 R228 (R211)*..... As above - Pensioner Rate * (last years rates)

There will be a once off fee of R453.72 (incl VAT) payable to Securitas, for the installation of new transmitter

Emergency Contacts

RRA dedicated Securitas car .. 082 390 7305
 Securitas office.....011 792 4000
 SAPS Flying squad.....10111

RRA Contacts

Secretary/Administrator Neil Gove
 Cell 082 339 0567
 Email neilgove@tiscali.co.za
 Website www.rra.za.org
 Fax088 011 791 5056
 Physical Office 43 Columbine Ave - 011 7915056
 For cash / chq payments/debit order forms / Vehicle stickers

RRA Bank account details:

ABSA RANDBURG
 Account no: 404 949 1583
 Branch code: 505705

ADVERTISING COSTS

Place your advert from R 250 per 1/8th of an A4 page. The ad costs little, but could bring you good results !

SECURITAS security deals



Panic System with one remote is R999 excl vat (outright purchase / installed) - additional remotes are R179 excl vat each - only notifies our Control Centre when the panic remote is pushed.

Basic Alarm System - R2,999 excl vat (outright purchase / installed) - An 8 zone Texecom Alarm System Kit including 2 x Standard Passives, 2 x Door Contacts, Keypad, Battery back-up, transformer with lightning protection, siren, 2 x fixed panic buttons.

Any additions to the above kits will attract additional charges.

Residents can contact Securitas Sales Hot Line on 082-390-7305.

As many of you are aware, RICA has not gone off with as much of a “Bang” as was hoped. This being the case, SECURITAS has needed to change the contact number of the patrol vehicle to ensure uninterrupted communication between residents and the response vehicle.

Patrol car's new number - 082 390 7305

Leaking TEE

If you have driven around the area and found yourself in what seems to be the birth place of potholes, you've probably wandered into Tee Street. At the corner of Tee and Arend is a large collection of water filled car killers, so be careful when travelling in this direction.

The water department has been alerted of the problem and have even been out to attend to the water leak that has contributed greatly towards the problem. It has been classified as a leaking spring resulting from a high water table. A resident of Tee Street, who is an engineer, says the water department has logged the complaint. All we can do now is hope the problem will be resolved speedily, as no road repairs can be done until the water leak is addressed.



THERE'S MORE OVERLEAF - PLEASE TURN OVER

Important Numbers

If one drives around our area you may come across various potholes, water leaks etc. The following are some contact details to deal with these daily frustrations:

City Service	Type of Issues	Turn Around Time	How to Contact
Joburg Water	Water Burst	2 days	During Office Hours & Weekends 8am to 4pm: Email: customerservice@jwater.co.za OR SMS 0826532143. All other times 011 375 5555, Option 3.
	No Water	1 day	
	Sewer Leak/Blockage	1 day	
	Meter Leak	4 day	
	Fire Hydrant Leak	2 days	
	Bees in meter box	3 days	
City Power	No Power to area/property	4 hours	All Hours: www.citypower.co.za click "Fault Logging" OR on mobile phone http://citypower.mobi. If unable to log yourself, suggest that someone who has PC access logs it ELSE use call centre 011 375 5555, Option 2
	1 Phase not working	4 hours	
	Intermittent Power	4 hours	
	Illegal Connection	5 days	
	Dangerous Situation	Immediate	
	Street Light not working	7 days	
	Faulty Meter	5 days	
Joburg Roads Agency	Pothole	3 days	Email: hotline@jra.org.za OR call 011 375 5555
	Manhole Cover missing	2 days	
	Blocked kerb inlet	3 days	
	Road Collapse	Immediate to make safe	
	Street Sign damaged	5 days	
	Street Sign missing	5 days	
	Traffic Signals All Out	Usually 1 day	
	Traffic Signal Flashing	1 day	
	Traffic Signals Bulb Out	3 days	
City Parks	Cutting of Park	Dependant on season/time of year	Call the call centre 011 375 5555
	Cutting of Tree		
Revenue/Account Query	Incorrect Account	Dependant on type of revenue query and billing cycle	Call the call centre 011 375 5555 or email statements@joburg.org.za
	Incorrect Billing		
	No Account Received		
Law Enforcement	Traffic Violations	Dependant on incident/circumstance and resources available	Call the EMS/JMPD call centre 011 375 5911
	Noise		
	Dumping		
	Motor Vehicle Accident		
	Vagrants		
Pikitup	New/additional bin request	48 hours	Call the call centre 011 375 5555
	Bin stolen (need case #)	48 hours	

The above are guidelines of turnaround time and depending on several factors issues may or may not be resolved in the time frame stated above.

Be sure to state the exact type of problem so to ensure that it is logged correctly.

Community Events

Events to Look Forward to:

Pub quiz evening

15 August 2011, the Rand Park Golf club @ 19h30.

R120.00/table with max 6 people/table

Payable to RRA bank account, reference = quiz + name

If you can't make a table of six, call Neil on 082 339 0567/011 791 5056.

He will record your details and help create a table for you.



Food can be ordered from club.

RRA Comedy Fund Raiser

1 October 2011 at Randpark Golf Club at 20h00. Book early - limited seats available :

R70/person pre-booking payable to RRA bank a/c - Reference=Name/Comedy

(R80 if paid at door)

Come and enjoy an evening of laughter with Mel Miller, Chris Forrest and the Magic Man



RRA AGM

17 October 2011, Fontainbleau community church, @ 19h00.

*****Watch this space*****

Over the next couple of Weeks you will see some changes to the entrances of the RRA area. At present our huts don't look that great, but watch this space, things are about to change.

Business Classifieds for RRA Residents

The RRA is embarking on a new venture where Businesses of RRA residents can advertise for FREE in our newsletter. Just send us your details and we'll include you in our business classifieds section FREE of charge. Your advert must be no more than 150 characters and contain no graphics. The Editor reserves the right to shorten adverts that go over this limit. Please see the classifieds at the end of the newsletter.

THERE'S MORE OVERLEAF - PLEASE TURN OVER

Crime Report



The RRA committee has decided to attach details of incidences in our area over the last few months, in the newsletter. The idea is that residents will see the substantial difference of incidences within our area, due to the booms, the dedicated vehicles and random foot patrols.

We cannot be complacent when areas over Republic and Rabie are receiving 3-4 incidents per night!

June 2011	Road	Crime	Details
Arrests	Randpark Golf Course	Trespassing	Suspects arrested for trespassing and theft of golf balls.
	Cnr Annie & Maria	House-robbery	Suspects arrested for the robbery that took place in Slangkop.
Incidents	River	House-breaking	Suspects forced open door. Paint, CD's and car radio was stolen.
	Stableford	Theft	Radio stolen out of motor vehicle.
	River	House-breaking	Suspects broke window and stole laptop.
	Arend	Attempted break-in	Suspects cut razor wire and damaged window, nothing stolen.
	First	House-breaking	Suspects bent burglar bars to gain access, stole various items.
	Slangkop	House-robbery	Suspects jumped over wall and tied up resident. SECURITAS responded, nothing stolen. Suspects later arrested.
	Hester	Theft	Computers and Plasma screen stolen.
May 2011	Road	Crime	Details
Arrests	Bobby Lock		Suspect stopped for questioning, found in possession of house breaking tools
Incidents	-	-	-
April 2011	Road	Crime	Details
Arrests	-	-	-
Incidents	Cherry	House-breaking	Laptop stolen. Burglar guards bent and access gained via window.
	Slangkop	House-breaking	DVD player and VCR were stolen. Sliding door was forced open to gain access.
	Second	Robbery	Laptop stolen from resident by 3 suspects in street.
	Maria	House-robbery	Wallet stolen. Resident was attacked with a hammer on the head.
March 2011	Road	Crime	Details
Arrests	-	-	-
Incidents	Arend	Theft	Digital camera taken out of motor vehicle.
	River	House-breaking	Perpetrators broke window to gain access, nothing stolen.
February 2011	Road	Crime	Details
Arrests	-	-	-
Incidents	Columbine	House-breaking	Alarm system not activated. Suspects bent burglar bars and climbed through window. Audio visual equipment and money stolen
	Slangkop	Theft	Wallet and Laptop stolen from motor vehicle, wallet recovered by SECURITAS.
	Lambert	Theft	Motor vehicle stolen from driveway. Recovered the next day.
	Dunford	Attempted house-breaking	Burglar bars bent and window smashed. No access was gained, nothing stolen.
January 2011	Road	Crime	Details
Arrests	-	-	-
Incidents	Cooper	Theft	CD player stolen from house. No alarm system, no forced entry.

There were several other incidents responded to by Securitas.

These included noise disturbances, domestic violence, medical aid, burst water pipe, damage to booms and motor vehicle accidents. These incidents are out of Securitas's general scope of service, however their willingness to assist highlights their desire to serve the RRA by going the "extra mile".

RRA Business Classifieds

<p>NG Management services Business Consulting, Accounting & Taxation Service Provider Call Neil or Tom on 011 791 5056 Email: neilgove@tiscali.co.za</p>	<p>Jumping Castles and inflatables for rental For more information please visit our website on www.jff.co.za Or call us on 082 823 7592</p>
<p>PCS Assignments – Equity Solutions Specialist Recruitment Consultants Contact Kevin 011 886 8908 / 072 411 9429 / Kevin@pcsa.co.za / www.pcsa.co.za / www.pcses.co.za</p>	<p>CERAMIC PAINTING CLASSES WITH SHEELAGH Beginners to advanced- Monday and Tuesday mornings Join us and learn this exciting and useful hobby. Contact Sheelagh on: 072 1744 167 or 011 793 5030</p>
<p>JEANS DRESS DESIGN Exclusive dress designing and making. Weddings, Matric & dance dresses. 011 792 5299 / 0836013975 (office hours)</p>	<p>Ron Mclardy Estates -- Your local estate agent and property broker -- ``A GOOD DEAL BETTER`` Tel: 011 791 3135 or 082 491 6687 or E/Mail: ronmclardy@mweb.co.za</p>
<p>Livmor Pilates- Pilates exercise classes Contact:Liaan Colin - (082) 878-2064 or (011) 791-0011 Website: www.livmor.co.za</p>	<p>RENT "RITE" - Specializing in quality tenants and full management. Contact Alison Bawden on 083 387 6223</p>
<p>Silverlons - Randburg Nature's own antibiotic! Non-toxic and non-chemical silver ions suspended in a liquid or gel. For a free pamphlet and price list, mail to hlmduplessis@gmail.com, or phone Hendrik 084 584 5351 or Charlotte 084 366 3210</p>	<p>Grantland Creations-Landscape design consultant Freelance landscape designer, providing designs of gardens & assistance with plant choice and hardware elements. Contact Grant on: 082 334 2525 or grant@grantlandcreation.com</p>